



**Teleoceans**  
*We got your back*

## Company Profile

Contact us



[teleoceans.com](https://teleoceans.com)



[info@teleoceans.com](mailto:info@teleoceans.com)



Giza, 6th Of October City, West Samed, Block  
12, Villa 5 ( Egypt )

71-75 Shelton Street, Covent Garden, London,  
United Kingdom, WC2H 9JQ ( UK )



UK Support: [+447456448968](tel:+447456448968)

Egypt Sales: [+201112644917](tel:+201112644917)

Egypt Support: [+201286666373](tel:+201286666373)

KSA Sales: [+\(966\) 5414 99359](tel:+966541499359)

# COMPANY PROFILE

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# ABOUT COMPANY

**Teleoceans** is a company that provides software solutions alongside technical and customer support services that are designed to provide flexible, robust, and reliable customer services. Here at Teleoceans, we have worked with many clients in different countries such as Egypt, the USA, UAE, and KSA.

We use artificial intelligence to increase your customer experience and boost your business. We help your customers not only find support but also have the best customer experience.

## CEO & Co-founder



**Ahmed Essam**

## CTO & Co-founder



**Ahmed Hisham**

# We Achieved Honor Experiences in Last **3+ Years**



**81+**

Happy Client



**31%**

Expansion Growth Rate

## MISSION & VISSION

Our main mission is to increase not only your satisfaction but also your clients satisfaction by providing you with both the technical solution and the manpower solution.

”

Our Vision to become the first company that come to your mind while you think of any tech or customer relationship solution.

# OUR CREATIVE TEAM

”

We have experienced team to create professional stunning website just for you.



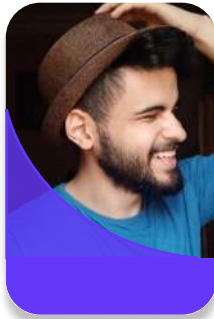
**Ahmed Essam**  
CEO & Co-founder



**Ahmed Hisham**  
Co-founder & AI Expert



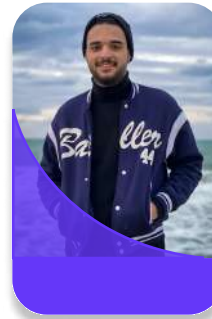
**Mostafa Jebril**  
Mobile Dev Team Leader



**Mohamed Hamed**  
Product Manager



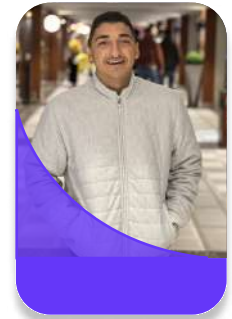
**Mohamed ElSabaa**  
Front-end Team Leader



**Ali Abbas**  
Front-end Team Leader



**Fares ElSayed**  
Back-end Team Leader

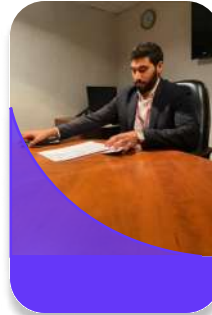


**AbdElRahman Negm**  
Back-end Team Leader

# OUR CREATIVE TEAM

”

What makes our tech team so special is that they are professional using the latest technologies.



**Mohamed Fouda**  
Regional Manager - KSA



**Abdelrahman Mohamed**  
Business Development Manager



**Ahmed Nabawy**  
Senior UI/UX Designer



**Mohamed Assem**  
Senior Odoo Consultant



**Ahmed Emam**  
Senior Front-End Developer



**Mazen Eldeeb**  
Mobile Developer

# OUR SERVICES



## Tailor-Made Software Development

We create customized software solutions for businesses, including web and mobile applications, enterprise software, CRM systems, and more, to improve efficiency and automate tasks.



## Cloud Migration and Integration

We enable businesses to migrate infrastructure and applications to the cloud, leveraging platforms like AWS, Azure, and Google Cloud. Our expertise includes seamless integration of cloud-based services, optimizing workflows, and facilitating data sharing across funct



## Data Analytics and Business Intelligence

We offer data analytics and business intelligence solutions, including implementing BI tools, creating data dashboards, and deploying predictive analytics models with machine learning algorithms for informed decision-making.



## Chatbots and Virtual Assistants

We automate customer service processes with AI-powered chatbots and virtual assistants. Our solutions handle routine inquiries, provide automated responses, and assist with basic troubleshooting. This reduces the workload on human agents, ensures 24/7 availability, and delivers prompt customer support.

# Additional SERVICES



## Phone Customers Support

We offer professional well-trained team that will be ready to answer your customers calls and questions on the go.



## Chat Support

We offer accurate, fast typers just to serve and answer all your customers questions with our professional chat support app.



## AI & IT Solutions

We offer professional well-trained team that will be ready to answer your customers calls and questions on the go.



Trusted Customer  
Support Company

# Competitive Advantage

Teleoceans stands out from the competition by offering a unique combination of expertise and commitment to client success, ensuring a distinct competitive advantage

01

## Exceptional Technical Proficiency

Our team comprises highly skilled and experienced professionals who possess deep expertise in the domains of tailor-made software development, cloud migration and integration, data analytics and business intelligence, and chatbots and virtual assistants. This technical proficiency enables us to deliver innovative and reliable solutions that meet the evolving needs of our clients.

02

## Client-Centric Approach

We prioritize our clients' success. We take the time to understand their specific business requirements, challenges, and goals. By adopting a collaborative approach, we work closely with our clients throughout the project lifecycle, ensuring that our solutions align with their unique vision and objectives. Our commitment to client satisfaction drives us to go above and beyond to exceed their expectations.

03

## Customized Solutions for Competitive Edge

We believe in delivering tailor-made solutions that cater to the specific needs of our clients. Our team works closely with clients to understand their pain points and industry dynamics, allowing us to create solutions that streamline processes, boost efficiency, and drive competitive advantage. By customizing our offerings, we enable our clients to differentiate themselves in the market and stay ahead of the competition.

04

## Continual Innovation and Adaptability

Technology is constantly evolving, and at Teleoceans, we stay at the forefront of these advancements. We embrace continual learning and invest in research and development to stay updated with the latest trends and technologies. This allows us to provide our clients with cutting-edge solutions that leverage the latest tools, platforms, and techniques, enabling them to stay ahead in an ever-changing digital landscape.

”

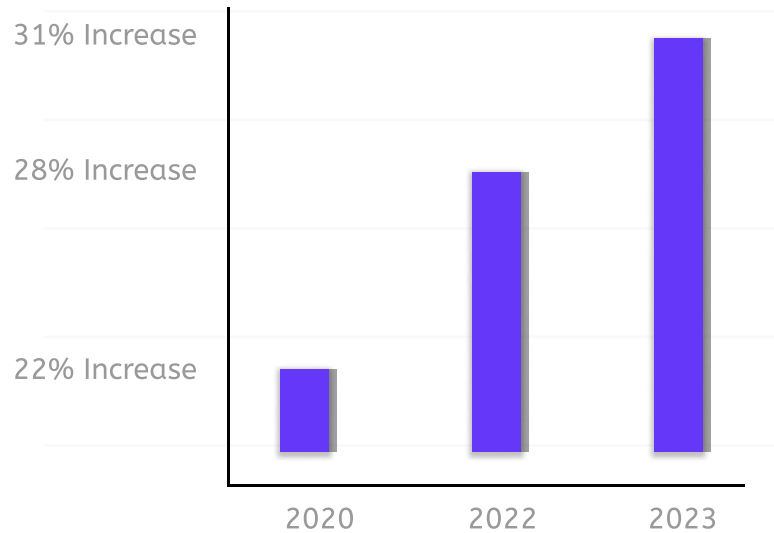
With Teleoceans as their partner, businesses gain access to exceptional technical proficiency, a client-centric approach, customized solutions, and a commitment to innovation. This competitive advantage empowers our clients to drive growth, enhance efficiency, and achieve their business objectives in the digital age



# Customer Base Growth Report

”

Teleoceans is pleased to present our Customer Base Growth Report, showcasing our consistent year-over-year growth in customer acquisition. The report demonstrates a remarkable growth rate ranging from 22% to 31% between 2020 and 2022. The accompanying chart vividly illustrates this upward trend, highlighting our sustained efforts in expanding our customer base. This significant growth reflects our commitment to delivering exceptional solutions and services that meet the evolving needs of our clients. We attribute our success to our dedicated team, innovative offerings, and a client-centric approach that fosters long-term partnerships.



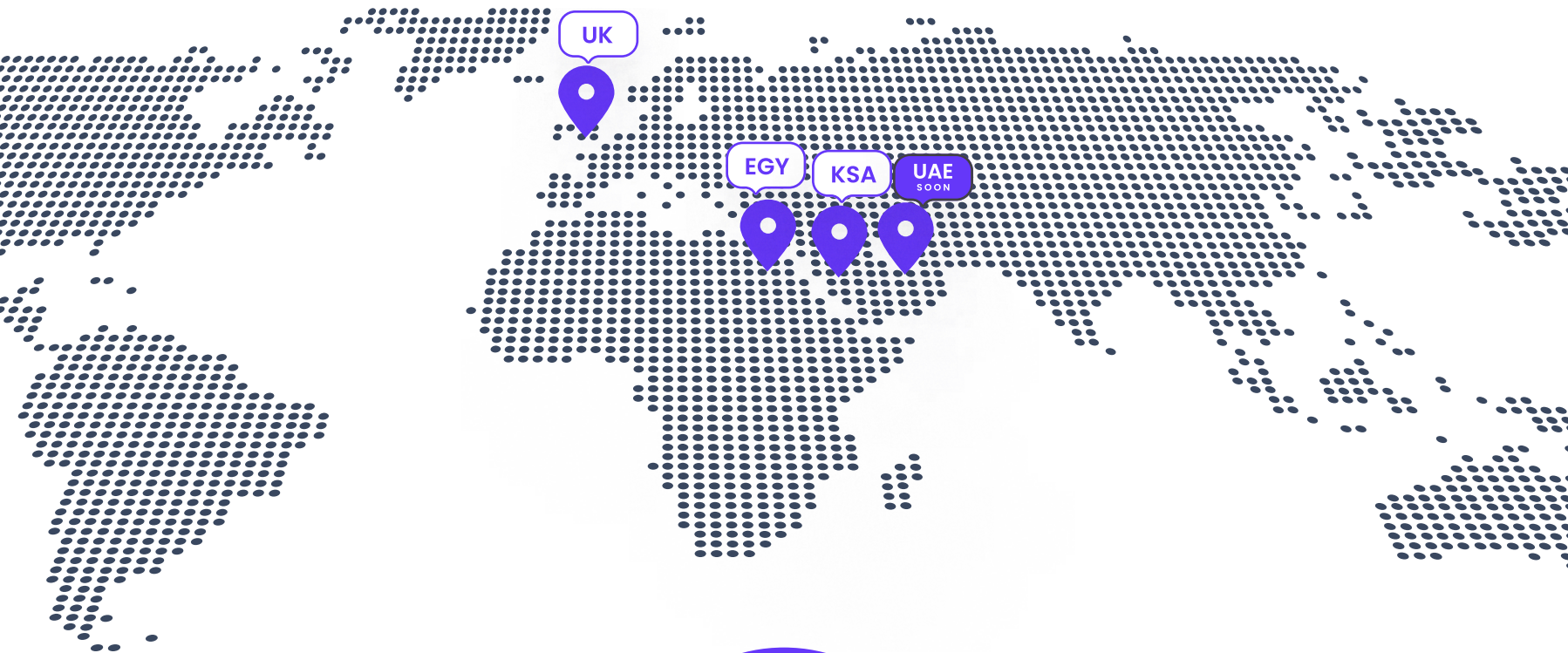
”

As we move forward, we remain focused on maintaining this impressive growth trajectory and further enhancing our customer base through continued excellence in providing tailored software development, cloud migration, data analytics, and chatbot solutions.

# Our Headquarters

UK 71-75 Shelton Street, Covent Garden, London,  
United Kingdom, WC2H 9JQ

Egy Giza, 6th Of October City, West Samed, Block  
12, Villa 5



# PORTFOLIO

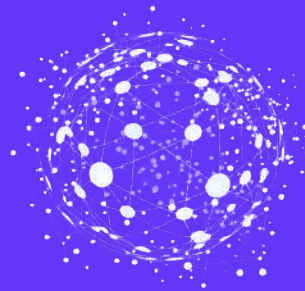
## SMART TECH CHAIN ( STC )

**Teleoceans** is proud to unveil our upcoming flagship product, **STC (Supply Tech Connect)**, a robust and comprehensive supply chain management system that sets us apart from competitors. STC is set to revolutionize how businesses manage their supply chain operations, providing end-to-end visibility, efficiency, and control. With a wide array of features and functionalities, STC offers a unique and tailored solution to meet the diverse needs of businesses across various industries.



”

From inventory management and order tracking to demand forecasting and supplier collaboration, our innovative system empowers organizations to optimize their supply chain processes and drive business growth. STC represents our commitment to delivering cutting-edge technology solutions that address critical supply chain challenges, positioning Teleoceans as a leader in the field of supply chain management.



# STC

SMART TECH CHAIN

# PORTFOLIO

## Artefy.ai

**Teleoceans** is proud to unveil our Project , **Artefy.ai** ,  
Immerse yourself in the magic of a beautifully designed online store,  
perfectly tailored to your unique vision, effortlessly.  
Experience the joy of a hassle-free ecommerce journey, where we handle  
all the technical intricacies, from data entry to website management,  
freeing you to nurture your business with ease and delight.



”

Unleash the power of a dedicated customer service agent, igniting your sales, delighting your customers, and creating unforgettable experiences that fuel your success.

From captivating logos to a complete brand makeover, our transformative branding designers will unleash the brilliance of your business, leaving a lasting impression on the world.



**Project Link**

<http://artefy.ai>

# PORTFOLIO TICKETORE

”

Welcome to Ticketore, where we transform moments into unforgettable experiences. As a premier events company, we take pride in curating extraordinary occasions that leave a lasting impression on our clients and their guests.



## What we provided

- Website
- Mobile app
- System Dashboard
- Tech. Support



TICKETORE



Project Link

<https://ticketore-eg.com/>

# PORTFOLIO

## AIM HOLDING

”

AIM Holding, your go-to mobile app for comprehensive business consultation and mentoring services. We understand that running a business can be a complex journey, and we're here to provide the guidance and support you need to thrive.



## What we provided

- Odoo ERP system.
- Mobile app
- Tech. Support

odoo



للاستشارات والأبحاث القابضة



### Project Link

 <https://apps.apple.com/eg/app/aim-holding/id6463154326>

 <https://apps.apple.com/eg/app/aim-holding/id6463154326>

# PORTFOLIO GLORY CO.

”

One of the top 5 Egyptian cookware brands.  
They chosen us for migrating their business from paper-based company to system-based company.



## What we provided

- Odoo ERP system.
- Website
- Branding
- Marketing

odoo

# Glory



Project Link

<https://gloryeg.com>

# PORTFOLIO

## DIMENSION TOURS

”

Booking my Egypt trip with Dimension Tours was a brilliant decision. From start to finish, it was an exceptional journey. Knowledgeable guides, comfortable accommodations, and delectable cuisine made the trip unforgettable.



## What we provided

- Website
- Branding



**Project Link**

<https://dimension-tours.com/>



# PORTFOLIO

## ABO EL SEED

”

Port Said Star Is A Seafood Factory  
Established 2009, Producing (Salmon -  
Herring - Caviar -Tuna - Anchovies -  
Mackerel) In Many Forms. And it is one  
of the biggest restaurants in Egypt



## What we provided

- Website
- Branding
- Marketing



أبو السيد  
Abo El Seed



Project Link

<https://aboelseed.com>

# PORTFOLIO

## MAZLOUM AGRI

”

Mazloun Agri is a sub-company under the renowned Mazloun Group. Established in 1988, Mazloun Group grew to become a market leader in the import and trade of luxury goods in the Furniture (MAZLOUM HOME), Construction Materials (MAZLOUM TILES), and Luxury Lighting (MAZLOUM LIGHT) industries.



## What we provided

- Website
- Branding
- Marketing



# MAZLOUM AGRI



Project Link

<https://mazloumagri.com>

# PORTFOLIO

## ASHRAM (PRINT GROUP)

”

We are dedicated to doubling our production capacity, expanding our presence across the Middle East and Europe, and embracing cutting-edge technologies to deliver superior textile solutions. By proudly representing ‘Made in Egypt’ excellence, we strive to create employment opportunities and contribute to sustainable growth.



## What we provided

- Website
- Branding
- Marketing

ASHRAM  
PRINT GROUP



Project Link

<https://ashramprintergroup.com>

# PORTFOLIO

## Smart 5start

”

Smart Start is your first choice for shopping in the world of electronics, as it provides you with the latest products at the best prices and also provides the best delivery services at the best prices in Saudi Arabia



## What we provided

- Odoo ERP system
- Point of sale ( POS )
- Dashboard



Project Link

<https://SmartStart.com/>

# PORTFOLIO

## MYPLOTO

”

One of the top leading companies in UAE for providing pets services like grooming, pet nursery, pet setting, pet training, pet taxi, dog walking, etc.



## What we provided

- Accounting system
- CRM Website
- Android Mobile
- App IOS Mobile App
- Branding
- Marketing



Project Link

<http://myploto.net>

# PORTFOLIO

## PLAN IT

”

We experienced the struggle, and we know the stress. We're here to help you plan your fairytale wedding from A to Z with just few clicks. At Plan.It we aim to design experiences and create memories, making sure every candle is lit and every ribbon is tied. We seek to create wedding day experiences that illustrate the deep long-lasting connections between each couple.



## What we provided

- ERP system
- Website
- Branding
- Marketing



**Project Link**

<http://planitevents.me>

# PORTFOLIO

## DELTA TOURS EGYPT

”

Delta Egypt Leading Travel Agency  
Established 1974 all type of Egypt  
Holidays , airfare reservations, hotel  
booking, transfers, guidance services,  
etc.

We increased the company profit 12%  
by boosting customer relationship.



## What we provided

- ERP system
- Website
- Customer service

**Delta**Egypt  
SINCE 1974



**Project Link**

<http://deltatoursegypt.com>

# PORTFOLIO INTERNATIONAL MEDICAL HEALTH

”

We have successfully integrated the Odoo system into IMH, a leading company in its field. With this integration, IMH will be able to streamline its operations and manage its resources more efficiently, enabling it to deliver even better services to its customers.



## What we provided

- Odoo ERP system
- Business cycle flow

odoo



Project Link

<https://imhesa.com/>



# PORTFOLIO

## 22K SPORTS

”

A well-known US e-commerce sports brand that provides high quality sports wear products.



## What we provided

- E-commerce Website
- CMS System
- Reporting system
- Online payment
- Analytics



**22 KARAT**  
SPORTS



Project Link

<https://22ksports.com/>

# PORTFOLIO

## PROPERTY MAP INVESTMENTS (PMI)

”

Property Map Investments (PMI) is a joint-stock company established as a mid-market private investment firm with the mandate too invest in Egypt, the UK, and the MENA region.

PMI aims to enhance Egypt's investment role by channeling most of its investment into “Real Estate Development, Brokerage, Projects, Property, and Facility Management.



## What we provided

- Website
- Branding



**PROPERTY MAP**  
INVESTMENTS



**Project Link**

<https://wearepromap.com>

# PORTFOLIO

## KAP

”

Provide the best outsourcing services for local, international and multinational organizations, in the fields of Outsourcing Payroll, Personnel, Social Insurance, Medical Insurance, HR System and Labor offices. By delivering convenient solutions for each client.



## What we provided

- Odoo ERP system.

odoo



Project Link

<https://kaphr.com>

# PORTFOLIO

## ALDAR GROUP

”

Large organization responsible for real-estate, interior design and architecture.

We were responsible for offering both website and accounting system for improving the whole organization.



## What we provided

- Odoo ERP system.
- Website
- Accounting system

odoo



Project Link

<https://aldar-group.com>

# PORTFOLIO

## AQUALINE CO.

”

One of the top leading companies in provides Water treatment and water testing.

They chosen us for migrating their business from paper-based company to system-based company.



## What we provided

- Odoo ERP system.
- Website

odoo



Project Link

<https://aqualine-co.com/>

# PORTFOLIO

## LIFE CARE "Medical Supplies"

”

Medical Equipment Manufacturing



## What we provided

- Odoo ERP system.

odoo



# PORTFOLIO LAUNCHPAD TRAVEL

”

LaunchPad provides a better way of traveling and touring the world.



## What we provided

- Portfolio Website
- CMS System
- Accounting System

LP  
T LAUNCH PAD  
TRAVEL



Project Link

<https://launchpad.travel>

# PORTFOLIO

## N-DESIGN SHOP

”

Owned by the most well-known interior designer in Egypt, Nihal Zaki.

We offered her a professional e-commerce website to help her directly sell some of her arts to her clients.



## What we provided

- Website



Project Link

<https://n-designshop.com>



# PORTFOLIO

## LILLY TOURS

”

Is a renowned tourism and travel company in Egypt that has established itself as one of the leading players in the industry. The company has a strong reputation for providing high- quality services to its clients, and its commitment to excellence has earned it a loyal customer base.



## What we provided

- ERP system
- Website
- Customer service
- Branding



# PORTFOLIO

## SALUT

”

Salut, a food delivery company, has launched a mobile app for Android and iOS platforms.

The app offers a convenient way for customers to browse menus, place orders, track deliveries, and make secure payments.



## What we provided

- Accounting System
- IOS Mobile App
- Android Mobile App
- Digital Business Model



### Project Link

<https://play.google.com/store/apps/details?id=com.salutme.salut>

# PORTFOLIO

## CRI REAL ESTATE

”

CRI group was founded in the year 2017 in Costa Rica as an offshore solution for the Real Estate Investor sector in the USA by an experienced and dedicated team. We exclusively provide marketing & lead generation deliverables for investors seeking premium leads with a high lead to contract percentage.



## What we provided

- Website
- CRM system
- Outsourced agents



Project Link

<https://callersforrealestateinvestors.com/>

# PORTFOLIO

## INTERNATIONAL PROFESSIONAL GROUP (IPG)

”

IPG Is A Financially Secured,  
Professional Organization Dedicated To  
Providing The Best Cash Management  
Services To Our Clients At The Most  
Reasonable Costs.



## What we provided

- Website
- CRM



**Project Link**

<https://ipg-egy.com/>

# PORTFOLIO

## ALL-TECH

”

One of the top 5 Egyptian companies in filling, packaging, quality check and coding machinery.

They chosen us for migrating their business from paper-based company to system-based company.



## What we provided

- ERP system.
- Website
- Customer service
- Business Consulting
- Analytics

**ALL TECH**



**Project Link**

<https://alltech-egypt.com>

# Contact US



[teleoceans.com](https://teleoceans.com)



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UK Support: +447456448968  
Egypt Sales: +201112644917

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Egypt Support: +201286666373



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12, Villa 5



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We got your back